



## **FACTS**

## WHAT DOES FIRST NEIGHBORHOOD BANK DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number
- Account balances
- Credit history

• Income

- Payment history
- Credit scores

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons First Neighborhood Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does First Neighborhood Bank share?	Can you limit this sharing?
For our everyday business purposes -	Yes	No
such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus		
For our marketing purposes -	Yes	No
to offer our products and services to you		
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes -	No	We don't share
information about your transactions and experiences		
For our affiliates' everyday business purposes -	No	We don't share
information about your creditworthiness		
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	No	We don't share

**Questions?** 

Call 304-927-1750 or 304-485-7641 or go to www.firstneighborhoodbank.com

Who We Are		
Who is providing this notice?	First Neighborhood Bank	
What We Do		
How does First Neighborhood Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include comput safeguards and secured files and buildings.	
	We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate.	
How does First Neighborhood Bank collect my personal information?	We collect your personal information, for example, when you  Open an account Deposit money Apply for a loan Make a wire transfer Use your credit or debit card	
	We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.	
Why can't I limit all sharing?	Federal law gives you the right to limit only  • sharing for affiliates' everyday business purposes - information about your creditworthiness  • affiliates from using your information to market to you  • sharing for nonaffiliates to market to you	
	State laws and individual companies may give you additional rights to limit sharing.	
Definitions		
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  • First Neighborhood Bank does not share with our affiliates.	
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  • First Neighborhood Bank does not share with nonaffiliates so they can market to you.	
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • First Neighborhood Bank doesn't jointly market.	

## **Other Important Information**

First Neighborhood Bank is chartered under the laws of State of West Virginia and is subject to regulatory oversight by the FDIC. Any consumer wishing to file a complaint against First Neighborhood Bank should contact the FDIC through one of the following means: In person, by U.S. Mail: 1100 Walnut St., Box #11 Kansas City, MO 64106 or Telephone 1-877-275-3342.